

# Accessibility at the City of Regina

## Programs & Services Information



# Accessibility Matters

The City of Regina is committed to providing accessible and inclusive programs and services for all residents in our community.

**For more information on any of the programs and services mentioned in this brochure:**

- Visit [Regina.ca](http://Regina.ca)
- Call 306-777-7000
- Visit a Major Recreation Centre

# Affordable Access Program

The Affordable Access Program provides Regina residents with financial barriers the opportunity to apply for discounted access to City of Regina recreation facilities, leisure programs, and transit.

Once approved, the discount applies to Leisure Passes, single admissions, registered programs, and transit passes.

# Attendant Admission Program

If you require your own attendant to help you during your program or activity, the Attendant Admission Program allows that attendant to accompany you into any City-operated facilities at no extra cost.

# Recreation for All

The City of Regina provides a variety of leisure programs and classes available to suit your interests! Programs and classes are available throughout the year and may be drop-in or registered.

City of Regina programs are open to everyone. People with disabilities or specific needs are encouraged to participate in programs listed throughout the Leisure Guide.

Programs with the Adapted Program Logo (AP) are intended to be used as stepping stones to inclusion and focus on individuals' unique needs.



# Inclusion Support Service

The City of Regina's new Inclusion Support Service offers one-on-one, person-centered guidance and support to individuals to better access recreation facilities & programs.

Support can be provided before participation (navigating the process of finding suitable programs, registering, accessing services) or during participation (a Leisure Companion is provided at no cost to provide support and adaptation during City programs and activities).

To apply for this service, or find out more, call the Inclusion Support Office at 639-590-8895 or email [inclusionsupport@regina.ca](mailto:inclusionsupport@regina.ca)



# Transit

Fixed-route transit has many accessible features to assist people experiencing disabilities:

- Low-floor design with a flip out ramp to make entering and exiting the bus easier.
- Designated accessible seating at the front of the bus.
- Two seating stations, one forward facing and one rearward facing. Most buses have a rearward facing quantum securement station which allows people using a wheelchair or scooter to secure themselves independently.
- Most buses have a scrolling readerboard that announces upcoming stops.
- Interior and exterior stop audible announcement system for those who experience low vision.
- Exterior bus signs are sentence case for better readability.

Regina Transit is working to make bus stops accessible. All new shelters accommodate people using a mobility device. The new standard for bus stop signs includes a bus blade with large lettering, a Braille plaque with raised lettering, a bright yellow pole and an information holder so people seated in a mobility device can easily read the bus stop information. This holder also serves as a marker that differentiates it from other poles for people experiencing low vision.

## **For Transit information:**

- Visit **Regina.ca/transit** • Call 306-777-7433
- Visit the Transit Information Centre in person at 2124 11th Ave.

# Paratransit

Regina Paratransit is a shared ride transportation service for people experiencing disabilities who are restricted in using fixed-route transit. The service is a scheduled door-to-door service for those who are registered.

To qualify for Paratransit, someone must be restricted in one or more of the following:

- Ability to walk or wheel to a bus stop.
- Ability to identify landmarks, follow directions or navigate fixed route transit.
- Easily confused or disoriented.
- Risk of falling.
- Unable to board fixed route transit independently.
- Tires easily.

## To register or for more information:

- Visit [Regina.ca](http://Regina.ca) • Call 306-777-7007
- Email [Paratransit@regina.ca](mailto:Paratransit@regina.ca)



# Access for All

## Accessibility features at our recreation and leisure centres:

**NEW**

### Wascana Pool – 2400 Wascana Dr.

- ✓ Accessible parking stalls
- ✓ Tactile ground markings leading to entrance & tactile map
- ✓ All gender change room and toilet stalls
- ✓ Accessible change room with overhead lift and plinth
- ✓ Ramps into all bodies of water (entry depth 0m)
- ✓ Separate basins with varied temperatures
- ✓ Wheelchair accessible race slide & spray pad
- ✓ Aquatic wheelchairs & walker available

### Maple Leaf Pool – 1101 14 Ave.

- ✓ Accessible parking stalls
- ✓ Accessible change room with overhead lift and plinth
- ✓ All gender/family change stall and toilet stall options
- ✓ Portable chair lift to access pool & aquatic wheelchair
- ✓ Beach entry option into pool with handrails (entry depth 0 m)

### Sportplex (Fieldhouse/Lawson) – 1717 Elphinstone St.

- ✓ Accessible parking stalls located on South & East sides of building
- ✓ Accessible all gender/family changerooms with overhead lift & plinth
- ✓ Accessible shower stalls
- ✓ Accessible weightlifting machines
- ✓ 3 different chair lifts to access the tot pool, main pool, and hot tub

## Neil Balkwill Civic Arts Centre- 2420 Elphinstone St.

- ✓ Accessible parking stalls on Northeast side of building
- ✓ Accessible entrance on Southeast side of building
- ✓ Accessible washroom

## Sandra Schmirler Leisure Centre – 3130 Woodhams Dr.

- ✓ Accessible parking stalls & entrance on West side of building
- ✓ Accessible washroom in lobby
- ✓ Changerooms with accessible washroom stall
- ✓ All gender/family changeroom with overhead lift and plinth
- ✓ Overhead sling lift on pool deck
- ✓ Outdoor spray pad

## Northwest Leisure Centre – 1127 Arnason St.

- ✓ Accessible parking stalls & entrances on West and South sides of building
- ✓ Accessible washrooms in lobby and rink areas
- ✓ Changerooms with accessible washroom stall
- ✓ Accessible all gender/family change room with plinth on pool deck
- ✓ Aquatic ramp and wheelchair for entry into pool (entry depth .2m)
- ✓ Outdoor spray pad

## Check out our accessible playgrounds, too!

- ✓ Gocki Optimist Playground - 2230 Lindsay St.
- ✓ Rick Hansen Optimist Playground - 1010 McCarthy Blvd.
- ✓ Sandra Schmirler Leisure Centre - 3130 Woodhams Dr.
- ✓ Regent Playground - 3600 McKinley Ave.
- ✓ Wascana Park – 2400 Wascana Dr.
- ✓ **Coming soon!** Imperial Park Playground - Rose Street and 3rd Avenue North



**Regina.ca**

**306-777-PLAY (7529)**