




Water & Waste Bill

TOM CUSTOMER
SALLY CUSTOMER

1 Account Number: 123456 - 100001

Service Address: 1234 SOMEWHERE RD
Bill Issue Date: Jul 3, 2024
Bill Cycle: 003

4 Water Use Details

1m³ = 1,000 Litres  = 13 Baths  = 111 Toilet Flushes 

| Service | Meter # | Class | Meter Size | Read Type | Previous Read | Present Read | Days | Usage |
|---------|----------|-------------|-------------|-----------|--------------------------|--------------------------|------|---------------------|
| 1 | 12312312 | Residential | 5/8" (15mm) | Actual | May 30, 2024 4,576.17 | Jun 26, 2024 4,583.07 | 28 | 6.904m ³ |

5 Total New Charges

6

| Water Charges | | |
|--------------------------------|------------------------------------|----------------|
| Water Charges | Service 1 | |
| Daily Base Charge: | \$0.96 x 28 days | \$26.88 |
| Consumption Charge: | \$2.31 x 6.904m ³ | \$15.95 |
| Water Affordability Surcharge: | \$0.01 x 28 days | \$2.80 |
| Sewer Charges | | |
| Daily Base Charge: | \$0.74 x 28 days | \$20.72 |
| Sewer Calculation: | \$2.04 x 6.904m ³ x 82% | \$11.55 |
| Drainage Charges | | |
| Daily Base Charge: | 0 - 1,000m ² | \$18.20 |
| Total Water Charges | | \$96.10 |

| Waste Charges | | |
|----------------------------|------------------|----------------|
| Waste Charges | 240L Cart | |
| Daily Base Charge: | \$0.53 x 28 days | \$14.84 |
| Total Waste Charges | | \$14.84 |

Total New Charges: \$110.94

CUSTOMER'S COPY - KEEP THIS PORTION FOR YOUR RECORD

E. & O.E.



7 TOM CUSTOMER
SALLY CUSTOMER
1234 SOMEWHERE RD
REGINA SK 1A2B3D

| | |
|---|-----------------|
| Total Due By Aug 3, 2024 | \$110.94 |
| Account Number: 123456 100001 | |
| Service Address: 1234 SOMEWHERE RD | |
| Amount Paid: | |

Payment due upon receipt of bill. Late Payment Charges of 1.25% will be assessed after Aug 3, 2023

NEW Waste Service Charge

As of January 1, 2024, all Waste services are funded by a user fee on the Water & Waste Bill. The new Waste Charge covers the full cost of collection and processing or disposal for recycling, garbage, food and yard material, as well as supporting education programs.

This change means garbage collection will no longer be funded by a portion of property taxes.

Customers are charged based on their garbage cart size of 240 or 360 litres. Request a smaller garbage cart size at Regina.ca/cartswap

A Water and Waste Affordability rebate is available for eligible low-income households with seniors or persons with disabilities.

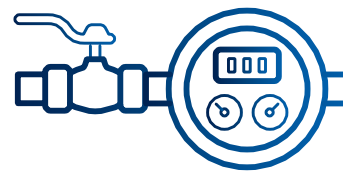
Visit Regina.ca/affordability for details.

Bylaws, Privacy and Terms of Service

- Water service is regulated by *The Water Bylaw*
- Sewer and Drainage services are regulated by *The Wastewater and Storm Water Bylaw*
- Curbside Waste services are regulated by *The Waste Management Bylaw*

Bylaws, Privacy Policy and Terms of Service available at Regina.ca

Water Meter Project Update



The City is installing 70,000+ water meters across the community. These new meters will collect water use information enabling customers to manage and conserve water, as well as help detect leaks.

Visit Regina.ca/watermeter to learn more.

Moving? Update your address now!

When you move, your account number changes.

If you pay your bill through a bank or financial institution, you must update your account number with them.

Visit expressaddress.com, call 306-777-7000, or come into City Hall to start, stop or transfer service.

Ways to Pay your Water & Waste Bill



With **Direct Debit and Budget Billing**: Learn more at Regina.ca



Through your **Financial Institution**: Allow 5-7 business days for payment to be reflected on your bill.



In Person: City Hall, 2476 Victoria Ave, weekdays 8 a.m. to 4:45 p.m.



By Mail: City of Regina, PO Box 5022, Regina, SK S4P 4J3
Mail at least one week before the bill due date.

Questions?

Call 306-777-7000
weekdays 8 a.m. - 4:45 p.m.
or visit Regina.ca